

Laura Volsansky

From: Fremont Bank <locks@fremontbank.com>
Sent: Tuesday, April 26, 2016 11:07 AM
To: Laura Owen
Subject: [BULK] [EXTERNAL] Fremont Bank Will Retain Mortgage Servicing on Wholesale Loans



Dear Broker Partner,

We have listened to your feedback on the negative customer experience provided by third party "big box" loan servicers, and as a result, effective May 1, 2016, we will begin to retain the servicing for the majority of loans you originate and place with us.

Fremont Bank currently services over \$10 billion in mortgage loans. We have the expertise and are committed to providing our mutual clients the best service possible in the industry throughout all phases of a homeowner's mortgage lifecycle. We are also confident that this change will reflect positively on you leading to increased customer referrals and repeat business.

We remain committed to providing a broad product range, attractive pricing and personalized service that you have become accustomed to. Thank you for your ongoing commitment to Fremont Bank. We look forward to a long and prosperous relationship.

If you have any questions, please contact your account executive. They will be happy to assist you.

Sincerely,

Pat Reid

Vice President, Residential Lending Sales

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This message was sent to laura.owen@fremontbank.com from:

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